

Tailored
DEVELOPMENT
DELIVERED BY GARY CHURTON

Bedford College Services Ltd

One Day Team Build
Delivered by Gary and Lucy



Overview

BCS Ltd run a number of commercial enterprises across Bedfordshire including outdoor events and leisure centers, not to mention meeting the catering needs of over 18,000 students across Bedford College!

This large team operates across many sites in Bedfordshire. Their busy schedules and business demands make it difficult to meet with colleagues to share best practice and feel part of the bigger picture.

Andrew Keen, manages BCS Ltd and knows the importance of engagement on customer service and profit. Wanting to enhance team engagement and provide an opportunity to share best practice, Andrew invited Tailored Development to design and deliver a solution...

Solution

Despite many team members having long service, it was important to remember that this was the first time the whole team had come together for a very long time.

Therefore activities were chosen to create safety, allowing the team to come together at their pace and grow in confidence before more challenging activities were introduced. Pace and pitch are vital to a great team event!



Our approach worked...

The team grew in confidence and were happy to take on more stretching activities as they relaxed into the day.



Sharing best practice with a difference...

A perfectly timed ice cream break added to the informality of the day.

Individuals enjoyed their ice cream whilst working across teams to share best practice and create well deserved support networks.

Its important to find new and creative ways facilitate group discussions. This aids retention, builds relationships and makes a lasting difference.

This novel approach enabled people to network without the usual discomfort which can happen when networking.



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